

Sensitive Claims Advisory Group (SCAG) – Meeting held in Wellington on Thursday November 26th:

Sensitive Claims Unit:

- Nearing the end of an enormous transformational change both internally and externally, with the way that Sensitive Claims are managed within the Unit
- The new internal set up with the triage and allocations teams have been working incredibly well together, and the Branch Advisory Psychologists are providing on-going technical and clinical support to all staff

The ISSC:

- The new named provider process for the ISSC has been streamlined and the last round for named providers was completed within three weeks
- We anticipate that named provider applications will continue throughout 2016, dates for the rounds will be distributed by Tracey Hobson, ISSC Supplier Manager before Christmas
- Tracey will also be confirming Supplier capacity via an email before the end of the year to understand which areas there are a shortage of providers and / or assessors

Clinical Services Directorate:

- BAP's are committed to working with providers and suppliers to ensure there is a cohesive understanding of the ISSC process and especially the clinical requirements of the contract
- BAP's actively support and up skill Service Co-ordinators within SCU

SCAG Terms of Reference:

- A session on the TOR occurred in the SCAG meeting, with a commitment to meetings happening twice a year in Wellington
- ACC will approach two other professional bodies that do not currently have representation on SCAG to enquire about a member sitting on SCAG

Specialised Treatment Services Category:

- Working towards continuous improvement with the ISSC, a post implementation review of the service for Suppliers and providers will begin in early 2016
- Currently in the middle of a review of the Sexual Abuse and Assessment Treatment Services (SAATS) contract, with a final report due in March 2016